2010 / 11			Quarter 1			Quarter 2			Quarter 3			Quarter 4			
Indicator Number	Performance Deduction Indicators (arising from payment mechanism in contract)	Rectification period	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	YTD
A1	Failure to accept contract waste delivered by WCA	None	0	0	0	0									0
A2	Failure to accept contract waste delivered by the public.	None	0	0	0	0									0
A3	Failure to accurately distinguish, weigh and record waste.	None	0	0	0	0									0
A4	Failure to achieve turnaround times for WCA vehicles.	None	39	22	21	41									123
A5	Failure to achieve turnaround times for WCA detritus vehicles.	None	0	0	0	0									0
A6	Failure to weigh an authorised vehicle within 10 minutes of arrival.	None	0	0	0	0									0
A7	Failure to achieve turnaround times for public vehicles	None	0	0	0	0									0
A8	Failure to prevent a queue at entrance to RRC sites.	None	20	10	8	8									46
A9	Failure to prevent tipping of commercial / industrial waste at RRCs.	None	0	0	0	0									0
A10	Failure to prevent unauthorised tipping of waste at RRC sites.	None	0	0	0	0									0
A11	Minor infringement of H&S procedures.	30 Mins	0	0	0	0									0
A12	Material breach of H&S precedures.	None	0	0	0	1									1
A15	Failure to empty or service a bring site in accordance with spec.	1 Day	6	0	0	0									6
A16	Non provision of CELO (rectification period applies)	2-3 Months	0	0	0	0									0
A17	Failure to provide welfare facilites for representatives of ELWA	None	0	0	0	0									0
A18	Failure to provide a contractor representative.	None	0	0	0	0									0
A19	Failure to deliver orange bags in accordance with the ABSDP.	2 Weeks	0	0	0	0									0
A20	Failure to deliver orange bags to a household.	1 Week	0	0	0	0									0
B1	Failure to transport contract waste in enclosed containers.	None	0	0	0	0									0
B2	Failure to maintain corporate livery markings on waste vehicles.	5 Days	0	0	0	0									0
B3	Use of non conforming containers / vehicles.	5 Days	0	0	0	0									0
B4	Failure to observe any H&S related procedures relating to transportation of waste.	5 Days	0	0	0	0									0
C1	Failure to rectify breaches of planning or licencing conditions.	2 Weeks	0	0	0	0									0
C3	Acceptance of waste not covered by the site licence conditions	None	0	0	0	0									0
C3	Failure to take reasonable efforts to limit fugitive emissions.	None	0	0	0	0									0
D	Failure to comply with any administrative requirement (D1-D9).	Various	0	10	0	0									10

2010 / 11		Quarter 1			Quarter 2			Quarter 3			Quarter 4			
Indicator Number	IWMS - Contract Monitoring Indicators (arising from self monitoring information from shanks and ELWA targeted monitoring)	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	YTD
	Self monitoring information from Shanks													0
1	Number of Environmental non conformances	0	0	0	0									0
2	Number of Accidents involving Members of Public	0	3	1	0									4
3	Number of Public complaints received	2	0	1	2									5
4	Number of occurrences of unavailability of sites.	0	0	0	0									0
5	Weighbridge tare weights checked													0